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Ford Motor Company
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May 23, 2008

TO: All U.S. Ford and Lincoln Mercury Dealers

SUBJECT: **DEMONSTRATION / DELIVERY HOLD – Compliance Recall 08C04 – *Parts Update***
Certain 2008 Model Year F-250 and F-350, 4X4, Single Rear Wheel, 10,000 lbs and Under GVW, 156" Wheel Base Vehicles Equipped with a Two-Piece Drive Shaft Fuel Tank Stopper Bracket Installation

Ref: DEMONSTRATION / DELIVERY HOLD – Compliance Recall 08C04 dated April 24, 2008

New! REASON FOR THIS UPDATE

The purpose of this update is to inform you of new parts ordering information.

AFFECTED VEHICLES

Certain 2008 model year F-250 and F-350, 4X4, Single Rear Wheel, 10,000 lbs and under Gross Vehicle Weight (GVW), 156" wheel base vehicles equipped with a two-piece drive shaft and built from Job 1 through March 28, 2008. Affected vehicles are identified in OASIS. FSA VIN listings for unsold vehicles are available by visiting <https://web.fsavinlists.dealerconnection.com>. FSA VIN listings for sold units are expected to be available by the end of May.

REASON FOR THIS COMPLIANCE RECALL

The affected vehicles may not conform to frontal barrier impact requirements specified by Federal Motor Vehicle Safety Standard (FMVSS) 301, which establishes fuel system integrity requirements in various barrier impacts for vehicles 10,000 lbs and under GVW.

During a frontal rigid barrier impact, the fuel tank in the affected vehicles may move forward which could damage the fuel delivery module or fuel lines due to contact with a vehicle cross member. If this occurs, fuel leakage may result. Fuel in the presence of an ignition source could result in a fire.

SERVICE ACTION

Dealers are to install a Fuel Tank Stopper Bracket on the vehicle's frame. This service must be performed on affected vehicles at no charge to the vehicle owner. Do not demonstrate or deliver affected vehicles that remain in your new vehicle inventory until this compliance recall has been completed.

OWNER NOTIFICATION MAILING SCHEDULE

Owners of affected vehicles will be notified when sufficient quantities of parts are available, which is expected to be at the end of May. Until then, dealers should repair any affected vehicles that arrive at their dealerships, whether or not the customer has received a letter.

PLEASE NOTE:

Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$6,000 per vehicle. Correct all vehicles in your new vehicle inventory before delivery.

ATTACHMENTS

Attachment I: Administrative Information
Attachment II: Labor Allowances and Parts Ordering Information
Attachment III: Technical Information
Customer Notification Letter

QUESTIONS & ASSISTANCE

Special Service Support Center (Dealer Only)1-800-325-5621

Sincerely,



Michael A. Berardi

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156" Wheel Base Vehicles Equipped with a Two-Piece Drive Shaft
Fuel Tank Stopper Bracket Installation

OASIS ACTIVATED?

Yes, OASIS was activated on 4/14/2008.

FSA VIN LIST ACTIVATED?

Yes, FSA VIN list is available for stock units through <https://web.fsavinlists.dealerconnection.com>.
VIN list for sold units with owner names and addresses will be available by the end of May.

NOTE: Your FSA VIN list may contain owner names and addresses obtained from motor vehicle registration records. The use of such motor vehicle registration data for any purpose other than in connection with this recall is a violation of law in several states, provinces, and countries. Accordingly, you must limit the use of this listing to the follow-up necessary to complete this recall action.

STOCK VEHICLES

Correct all affected units in your new vehicle inventory before delivery.

SOLD VEHICLES

- Immediately contact any of your affected owners whose vehicles are not on your VIN lists but are identified in OASIS. Give the owner a copy of the Customer Notification Letter (when available) and schedule a service date.
- Correct other affected vehicles identified in OASIS which are brought to your dealership.

TITLE BRANDED / SALVAGED VEHICLES

Affected title branded and salvaged vehicles are eligible for this Field Service Action.

RELATED DAMAGE

If a related damage condition exists that you believe to be caused by the covered condition, call the Special Service Support Center to request approval **prior** to the repair of any related damage. Requests for approval after completion of the repair will not be granted. Ford Motor Company reserves the right to deny coverage for related damage in cases where the vehicle owner has not had this recall performed on a timely basis.

ADDITIONAL LABOR TIME

- If a condition exists that requires additional labor to complete the repair, call the Special Service Support Center to request approval **prior** to performing any additional labor. Requests for approval after completion of the repair will not be granted.
- If you encounter aftermarket equipment or modifications to the vehicle which might prevent the repair of the covered condition, call the Special Service Support Center.

OWNER REFUNDS

Refunds are not authorized for this program.

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RENTAL VEHICLES

The use of rental vehicles is not authorized for this program.

CLAIMS PREPARATION AND SUBMISSION

- Enter claims using Direct Warranty Entry (DWE).
- "MT" labor should be submitted on a separate repair line with the related damage flag checked. "MT" labor requires prior approval from Special Service Support Center.
- Refer to ACESII manual for claims preparation and submission information.
- Related damage must be claimed on a repair line that is separate from the repair line on which the FSA is claimed. Related damage requires prior approval from Special Service Support Center.
- Claiming information for the drill bit, zip ties, and corrosion protection. (Submit on the same repair line as the repair).
 - Program Code: 08C04
 - Misc. Expense: OTHER
 - Misc. Expense: \$3.00

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LABOR ALLOWANCES

Description	Labor Operation	Labor Time
Install Fuel Tank Stopper Bracket	08C04B	0.9 Hour(s)

New! PARTS REQUIREMENTS / ORDERING INFORMATION

Parts are available for open ordering. Effective 5/23/2008, order your parts requirements through normal order processing channels.

Part Number	Description	Quantity
8C3Z-5D090-A	Fuel Tank Stopper Bracket Kit	1

Questions regarding parts should be directed to the Special Service Support Center (800-325-5621) or E-mailed to: Ford@Renkim.com.

DEALER PRICE

For latest prices, refer to DOES II.

EXCESS STOCK RETURN

Excess stock returned for credit must have been purchased from Ford Customer Service Division in accordance with Policy Procedure Bulletin 4000.

REQUIRED SHOP SUPPLIES

The following shop supplies should be claimed under MISC. EXPENSE (See Attachment I)

- Two Zip Ties
- Small quantity of corrosion protection (Part Number PM-13-A)
- Drill Bits